EMPOWERING REMOTE AP / AR BUSINESS OPERATIONS MARCH 2020 accenture

Digital B2B payment tools can significantly alleviate issues associated with working professionals abruptly being obliged to work remotely.

The Challenge

- Many business processes, including B2B payments, have historically relied on employees being present in the office.
- Employees for many organizations have asked to or been asked to work remotely.
- How can an organization maintain 'business as usual' with remote employees?

The Solution

 Leveraging the various digital tools offered by B2B payments providers, critical business functions can be handled by employees no matter where they are.

Accounts Payable



- With a digital AP solution, purchase orders, invoices and payments can be managed from online and mobile devices anywhere in the world.
- Mobile / online AP tools allow users to:
 - Set approval workflows
 - Generate purchase orders
 - View and approve invoices
 - Make payments
 - Manage disputes
 - Generate and view reports

• Digital AR tools allow organizations to automate billing processes such that invoices and payments can be accepted from any remote location.

Accounts Receivable

- Mobile / online AR tools allow users to:
 - Deliver invoices
 - Receive push notifications
 - Receive payments
 - Match invoices and payments
 - View receivables dashboards
 - Automate collection messages

With the right tools in place, business operations can continue seamlessly even with employees being temporarily displaced.

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