Updating your Connector for QuickBooks® Desktop

In order to continue syncing successfully, you need to update your connector and re-accept the QuickBooks Desktop certificate.

Follow the steps below to update your connector and reauthorize the certificate.

- 1. Close QuickBooks Desktop and the Book2BankSM connector for QuickBooks.
- 2. Reopen the connector. You'll automatically be prompted to upgrade to the latest version.
- 3. Click Yes when prompted.

Connector for QuickBooks
A newer version of City National Bank Book2Bank is available. An update is required in order to proceed.
Would you like to update now?
Yes No
11

- 4. Your new connector will download and update automatically.
- 5. Once the new connector is installed, open QuickBooks Desktop in **single user mode** as an **administrator** user.
- 6. Your administrator will need to reauthorize the QuickBooks Desktop certificate. This screen will open automatically when you open QuickBooks. When prompted select YES, WHENEVER THIS QUICKBOOKS COMPANY FILE IS OPEN and click the checkbox to ALLOW THIS APPLICATION TO ACCESS PERSONAL DATA SUCH AS SOCIAL SECURITY NUMBERS AND CUSTOMER CREDIT CARD INFORMATION.

	QuickBooks - Application Certificate	×
Gertifi	An application is requesting access to the following QuickBooks company file: MineralTree QBD2016 Access may include reading and modifying QuickBooks data as well as enhancing the QuickBooks user interface. THE APPLICATION CALLS ITSELF City National Bank Book2Bank	/
	CERTIFICATE INFORMATION Description: Developer: MineralTree Developer identity has been verified by: Symantec Class 3 SHA256 Code Signing CA	
	QUICKBOOKS SOLUTIONS MARKETPLACE	
Do you want to allow this app No Yes, prompt each time	olication to read and modify this company file?	
Yes, whenever this Quick	Books company file is open	
Yes, always; allow acces	s even if QuickBooks is not running	
Allow this application to a customer credit card info	ccess personal data such as Social Security Numbers and rmation. Tell me	more
	Continue Cancel Help	

7. After you have reauthorized the QuickBooks Desktop Certificate, you can log in to Book2Bank to verify your connection status. In the top right of the Book2Bank screen, you should see **CONNECTED**.

Questions?

Please reach out to Client Services with any questions.

Phone: 800-599-0020 5:30AM PT TO 7:00PM PT

Website: https://www.cnb.com/client-support/book2bank/help

QuickBooks is a registered trademark of Intuit, Inc.